



DRAFT WorkFirst Survey for Employers

Aug. 12, 2010

Brief Summary

Local business services managers will use the questions below to seek feedback from companies that use WorkSource to hire entry level workers in the retail, service, construction, and/or healthcare industries. The results of the survey will be used to help shape the redesign of employment services provided to WorkFirst parents. Responses will be due to central office by September 15, 2010.

WorkFirst Survey – DRAFT QUESTIONS

Washington State is currently working to streamline the services offered to some targeted job seeker populations that traditionally experience barriers to employment. To maximize our ability to connect you with the best qualified candidates, we want to know what skills and abilities you look for when making your hiring choices. Please know that your answers will be completely confidential and will only be used to help us improve our programs.

- 1) What specific attributes do you expect to find in applicants that apply for entry level positions with your company?
- 2) What habits and/or qualities of new employees do you see creating barriers to success on the job?
- 3) What skills and/or attributes do you find most important when you are thinking of promoting an employee?
- 4) Please describe any experience(s) you've had with the WorkFirst program at WorkSource?

If you have additional time, could you answer a few more questions for me?

- 1) Do you currently take advantage of the Work Opportunity Tax Credit or the WA State Bonding Program? (Please describe)
If no, continue to number 3
- 2) If two candidates were equally qualified in all aspects, but one allowed your company to qualify for a Work Opportunity Tax Credit, would that influence your hiring decision?
- 3) Would you be interested in learning more about the Tax Credits, the WA State Bonding Program or any of the other pre-paid services that we offer at WorkSource?

Staff Contact

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