

Directory of Services for Businesses

- To get help filling job openings call toll-free 1-888-734-WORK (9675).
- For resources to help retain WorkFirst workers contact your local **WorkSource** or call 1-877-872-5627. Help may be available to assist with health insurance, child care, transportation, other supports to keep parents working and lower the risk of losing their jobs.
- Earned Income Tax Credit (EITC) for **workers** or call toll-free 1-800-755-5317
- On-the-Job (OJT) training opportunities contact your local Employment Security Office, **WorkSource Center** or call 1-877-872-5627
- Free tuition assistance for low-income workers contact your **local community or technical college**
- Basic Education and English as a Second language (ESL) for your employees contact the **State Board for Community and Technical Colleges**
- For help with mass layoffs, closures, and downsizing contact your local Workforce Development Council or WorkSource office or contact the U.S. Department of Labor at 202-535-0577

General Business Information

- Washington Labor Market Information visit the **Washington Labor Market Interactive Access** Website or call 1-800-215-1617
- Business Tax Information call 360-902-9360 or see Unemployment Insurance **Frequently Asked Questions**
- General Workforce Assistance visit **Go2WorkSource.com** or contact your local Workforce Development Counsel or WorkSource Center.
- Business Employment Tax Assistance contact the Washington Department of Revenue at 1-800-647-7706 or call 1-800-829-1040 for federal tax information or call 1-800-829-3676 for federal information on federal unemployment taxes.
- Information on Unemployment Issues and Appeals contact your local Workforce Development Counsel or WorkSource Center.
- Unemployment Insurance Information call 360-902-9551
- Information on Employment Laws call 1-800-457-8367 or contact Labor and Industries **Employment Standards**
- Information on how to Register your Business call 360-664-1400 or visit **Department of Licensing**

- Information on Specialty licenses contact the Department of Licensing/Business and Professions Division 360-664-1400
- Industrial Insurance contact the Department of Labor and Industries/Industrial Insurance Division at 1-800-547-8367
- Information on Industrial Health and Safety Regulations contact the Department of Labor and Industries 1-800-423-7233
- Wage Regulations contact the Department. of Labor and Industries/Employment Standards 360-956-5316
- Environmental Regulations contact the Department of Ecology on-line permits **Permit Assistance Center**
- Business Loans and Advocacy contact the U.S. Small Business Administration in Seattle at 206-553-7320; in Spokane at 509-353-2820; or in Tacoma 253-274-1288
- Record Keeping Requirements (wage and hour) contact the U.S. Department of Labor 206-553-4482
- Health Regulations contact your local health department regarding sewer, water and solid waste utilities
- Washington State Business Assistance Hotline call 1-800-237-1233 or 360-725-4065
- Minority and Women's Business Development contact Community, Trade and Economic Development (CTED) at 206-956-3164
- Washington State Business Resource Directory available **online** or Toll-free Automated Helpline: 1-800-237-1233
- Community Development Financing or Small Business Loans contact Community, Trade and Economic Development (CTED) at 360-725-4038
- Small Business Development Centers (SBDC) offer small business owners free counseling on business operations **Small Business Development Center**
- State Tax Workshops for New Businesses For schedule, see **Department of Revenue** or call 360-753-7790
- **Washington Manufacturing Services** (WMS) provides hands-on assistance to smaller manufacturers. WMS project managers can assess company needs, make change recommendations, locate resources, and oversee improvement projects. Call 425-267-0173 or 1-800-MEP-4MFG
- State Permitting Technical Assistance contact the Department of Ecology 360-407-7037 or 1-800-917-0043
- Free Financial Education information for Employees FDIC Money Smart Program for information visit **FDIC** Website
- **Workforce Development Council and WorkSource Center Directory**