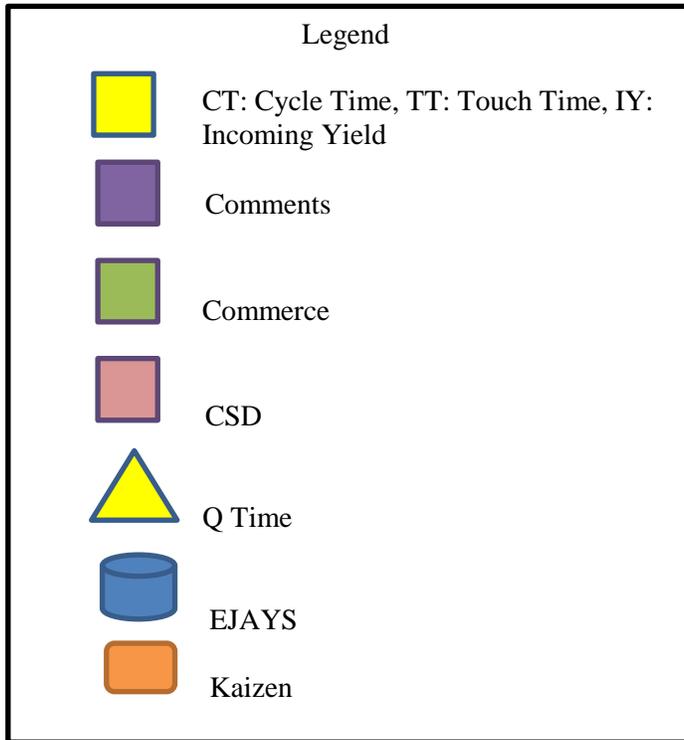


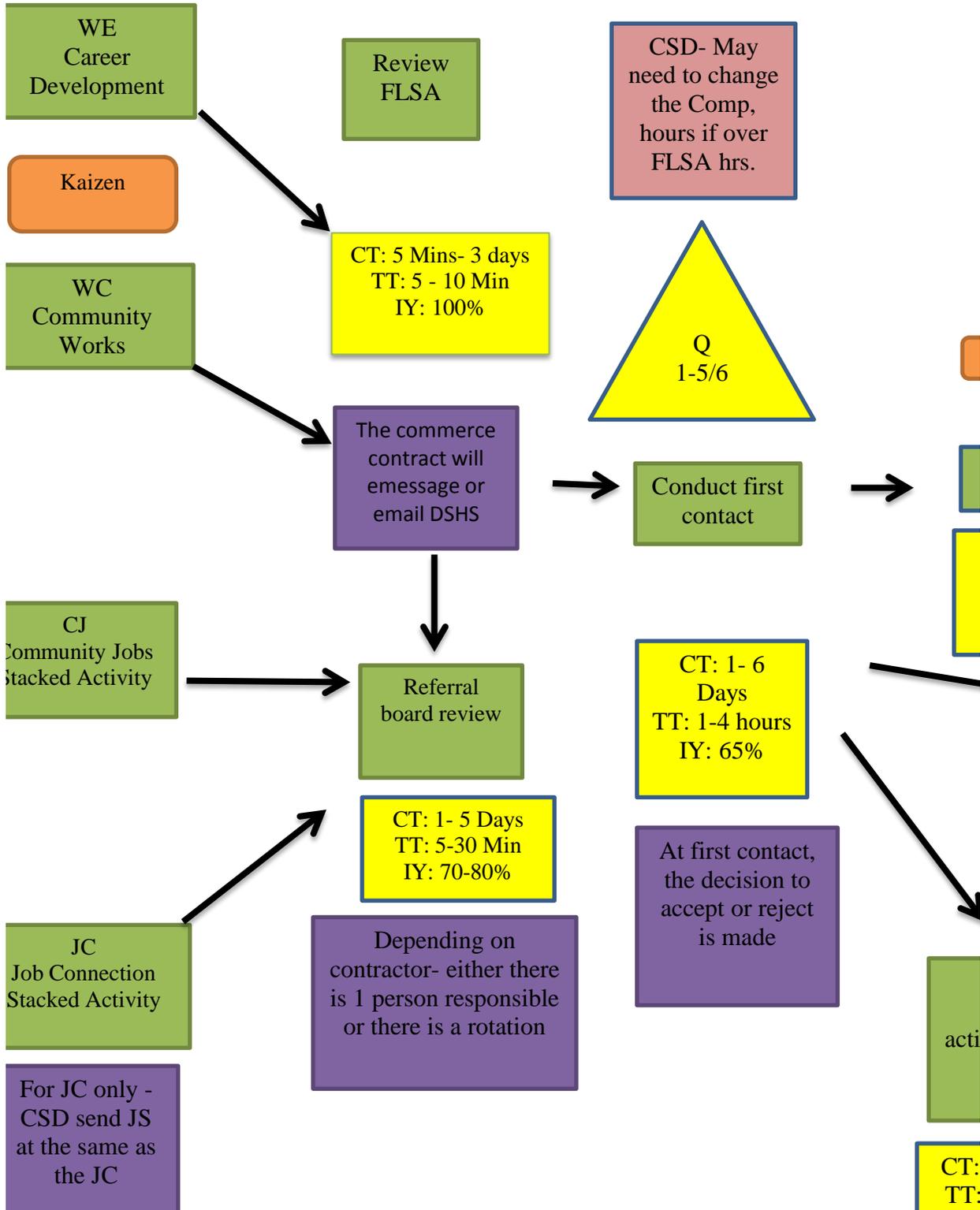
WF 5 Transitional Gaps Commerce. VSM - Current





Kaizen # 31: Commerce starts full - time stacked activity in the beginning .
Kaizen #10: Standardize hold practices at worksite placement. Commerce]
Kaizen # 6: Over processing, wait times, transportation . Clarifying participi
Kaizen # 41: Allowing Commerce to immediately engage in the most appr
Kaizen # 2: Over processing, better customer service, effective use of time
Kaizen # 9: Break between JS components and transportation time.
Kaizen # 8: Smooth transition to next activity
Kaizen # 24: No interruption in participation , immediate engagement.
Kaizen # 25: Continuous participation, demotivating, may jeopardize work
Kaizen # 42: Reduces client confusion and expectation.

nt State 6/9/2014





Future State Recommendations

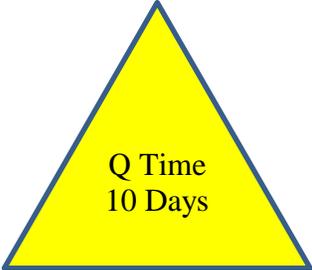
. (Commerce full time engagement. Most efficacious use of TANF clock . Less lik
HQ will review and discuss with DSHS policy changes.

pation time frames

opriate program.

3.

tsite.



Kaizen # 31

Create plan

CT: 1-2 hrs.
TT: 1-2 hrs.
IY: 100%



ACCEPT

Work site interview

CT: 1-5 Days
TT: 30 - 1.5 hrs.
IY: 85- 90%

Kaizen # 7



Create worksite agreement

CT: 1-5 Days
TT: 15- 20Min
IY: 100%



Reject



Refer back to CSD

For CJ only

Update stacked activity in plan

CT: 15 - 30 Min
TT: 15- 30 Min



Request stacked activity comp. from CSD

CT: 1- 3 Days
TT: 5- 30 Min



CSD enters stacked activity using dates requested

M and ac

CT:



IY: 100%

IY: 95%

Could be JS,
LS, GE, JT

ely to loose the client.)

Kiazen # 10

Could be a HOLD

Clock starts for Federal Participation



Work Site Placement

Enter Actual Start Date

Create the employment Screen

Ent pl con

CT: 1-10 Days
TT: 15 Min
IY: 85 - 90%

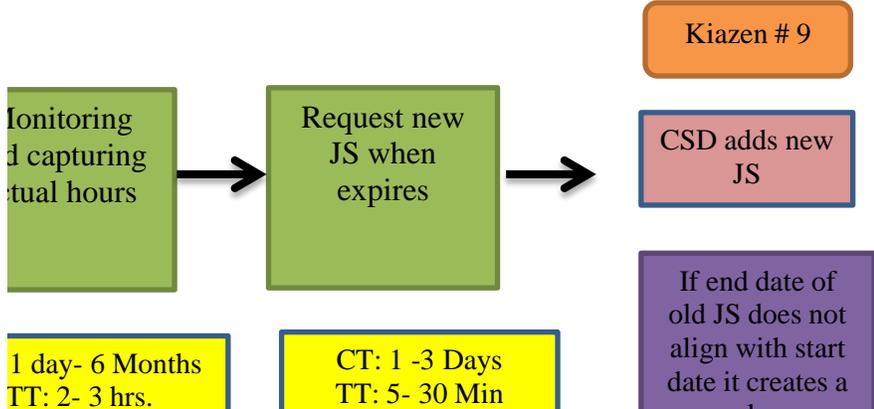
CT: 1-2 Days
TT: 5 Min
IY: 100%

CT: 1-2 Days
TT: 5 Min
IY: 100%

CT:
TT:
IY:

Triggers DSHS to enter income into ACES

CSD e income ACI



IY: 100%

IY: 95%

plan

JS only lasts 90
days

