

item	problem to be solved	action (counter-measure)	PICK	Category	assigned to	support resources
5	poor/inadequate medical evidence	Involve community providers on how we collect medical evidence from them. Get the voice of the providers	Challenging	Assessments	Melissa Mathson	Shelly Riddle, Rob Gimlin, John Vasquez, Leslie Kozak, Myrna Hoyle
6	poor/inadequate medical evidence	revise or eliminate 10-353	Challenging	Assessments	Melissa Mathson	Shelly Riddle, Rob Gimlin, John Vasquez, Leslie Kozak, Myrna Hoyle
43	inappropriate refer	change the TANF disability criteria to match SSI criteria	Challenging	Assessments	Melissa Mathson	Shelly Riddle, Rob Gimlin, John Vasquez, Leslie Kozak, Myrna Hoyle

7	poor/inadequate medical evidence for SSI verification	Eliminate or revise 10-353 for SSI track cases	Possible	Assessments	Melissa Mathson	Shelly Riddle, Rob Gimlin, John Vasquez, Leslie Kozak, Myrna Hoyle
27	lack of participation	more focus on what the client can do rather than what the client cannot do	Implement	engaging clients in activities	Kristina Spain	Melodie Keely, Rob Gimlin
30	barriers, participati	dv clients need to be integrated into participation sooner (even small steps)	Implement	engaging clients in activities	Kristina Spain	Melodie Keely, Rob Gimlin

2	participation issues	identify more qualified services for homelessness activities	Implement	Housing partnerships	Melodie Pazolt	Nathan Hoover, Larry Nelson, Shelly Riddle
38	access to housing	CSO uses vulnerability assessment (VAT) tool for homelessness for coordinated entry	Challenging	Housing partnerships	Melodie Pazolt	Nathan Hoover, Larry Nelson, Shelly Riddle

31	long process for SS	Explore CSD DBHR joint pilot project using mental health supported employment model for TANF mental health population that aren't approved to SSI	Challenging	Partnerships	Melodie Pazolt	Ken Fung Jr., Larry Nelson, Gregg Broyles

18	lack of communication, no updated information	cso designates social worker as liaison to providers (mental health, chemical dependency, homelessness, DV)	Implement	Partnerships	Melodie Pazolt	Ken Fung Jr., Larry Nelson, Gregg Broyles
33	failure to follow through	intensive case management for SSI track	Challenging	SSI Case management	Melissa Mathson	Rob Gimlin, Myrna Hoyle, Artur Arakelyan
24	churn, waste, duplication	keep SSI track clients with the SSIF	Implement	SSI Case management	Melissa Mathson	Rob Gimlin, Myrna Hoyle, Artur Arakelyan

10	no clear understanding of who to refer to	case staffings with SSIF prior to making an SSI referral	Implement	SSI Case management	Melissa Mathson	Rob Gimlin, Myrna Hoyle, Artur Arakelyan
29	churn	SSI track become outcome based	Implement	SSI Case management	Melissa Mathson	Rob Gimlin, Myrna Hoyle, Artur Arakelyan
9	lack of medical information and limitations of clients	request collateral documentation from partners working with parents	Implement	SSI Case management	Melissa Mathson	Rob Gimlin, Myrna Hoyle, Artur Arakelyan
11	inappropriate referrals	SSI eligibility training for WFPS and social workers	Challenging	Training	Leslie Kozak	Ken Fung Jr., John Vasquez, Melodie Keely, Melodie Pazolt, Gregg Broyles
42	workers not aware of motivation, tools to help	post local events and professional seminars related to WF case management on CSD home page	Implement	Training	Leslie Kozak	Ken Fung Jr., John Vasquez, Melodie Keely, Melodie Pazolt, Gregg Broyles

28	eligibility	work with employment and training programs to determine SSI suitability	Keep	not implementing		
20	SSI tracking	Component codes to track the SSI process	Keep	not implementing		
1	homelessness not being resolved	Add different IRP components to address homelessness barriers	Keep	not implementing		
21	communication, ho	reestablish the DSHS cross divisional housing workgroup to share resources	Keep	not implementing		
26	barrier to housing	convert AREN funds to landlord gauranteed fund or landlord liaison positions	Keep	not implementing		
34	failure to adequately resolve homelessness	each CSO responsible to keep list of local resources available to resolve homelessness to be updated monthly	Keep	not implementing		
3	only have list of services, need better assessment	Rely on homeless and housing experts to identify next steps.	Challenging	not implementing		
4	time gaps, rework	Develop Case management training, tapping expertise of CSD social workers that worked in Community Based Organizations (academy, professional development etc.)	Challenging	not implementing		
8	poor/inadequate medical evidence	obtain basic mental health information (or medical) from regional support networks rather than the client	Challenging	not implementing		
12	lack of medical information	outstation CSO staff at major provider clinics, offices, etc.	Challenging	not implementing		

13	gaps, lag time, relapse	substance abuse assessments at the CSO (or every partner)	Challenging	not implementing		
14	lag time to get information back	online access to medical information link to DSHS	Challenging	not implementing		
22	communication, ba	address more Comprehensive evaluation of homeless barriers in the development of the IRP	Challenging	not implementing		
25	taking too long to get through SSI process	request and review SSI denial packet from parent, develop IRP monitoring plan based on what was reviewed	Challenging	not implementing		
32	lack of focus of client on important activities	Change the IRP to be easier to read (checklist style)	Challenging	not implementing		
15	lack of access, participation hours	give DBHR providers eJAS access	Implement	not implementing		
17	lack of good medical evidence	PRISM access statewide for WFPS and SW	Implement	not implementing		
36	clients not appearing for appointments	if client in front of worker, if worker has time, don't schedule appointment to come back later, immediate meeting	Implement	not implementing		
37	stagnant process	measure the success of barrier removal on outcomes rather than participation numbers	Implement	not implementing		
41	participation, lack of client accountability	client participates in ESD everyday job search prep session to remove barriers	Possible	not implementing		

23	rework	develop the IRP such that when the expected verification is received no need to re-develop	Possible	not implementing		
35	lack of participation	ability to purchase bulk items for support systems (ie safeway, buy diapers)	Keep	not implementing		
39	barriers	work with fiscal to eliminate need for voucher system, purchase gift cards instead	Keep	not implementing		
19	client cant move on due to barriers.	case staffing with all professionals (wrap-around services) ie. School counselors, MH, CD	Challenging	not implementing-wanted to do it no one willing to work on it		
16	lack of understanding of the reviewed medical evidence	create a standardized practice when medical information is received, schedule a CAP between WPS, SW and client	Implement	not implementing-wanted to do it no one willing to work on it		
40	participation	greater communication and coordination for stacked activity with CSD and providers	Implement	not implementing-wanted to do it no one willing to work on it		

comments	date assigned	planned complete date	actual comp. date	percent complete
conference call 8/8/14	7/24/2014	10/28/2014		
Combine with #7 for tracking purposes	7/24/2014	10/28/2014		
8/6/14 update: may require a rule change. Can have draft language within 30-60 days; will take approximately 5 months to complete the rule change	7/24/2014	9/25/2014		

Needs to identify what locations and what providers that are needed to be met with. Will require approval from Babs regarding travel to do conduct this work.	7/24/2014	10/28/2014		
Conference call scheduled for 8/13	7/24/2014	10/28/2014		
Conference call scheduled for 8/13	7/24/2014	10/28/201		

<p>Conference call meeting on 8/4. Discussed who needs to be involved (including other partners). Toni Sebastian, Dept of Commerce have agreed to participate. Also received input from Kerry Judge-Kemp and will attend the next meeting. Meetings will be regularly scheduled every other monday.</p>	7/24/2014	10/28/2014		
	7/24/2014	10/28/2014		

<p>Conference call on July 30th. Identified who else needs to participate in the work group. Reached out to Toni Sebastian, Dept of Commerce, building changes. Toni/dept of commerce agreed to participate. Information sent out regarding what is supported employment.</p>	7/24/2014	10/28/2014		
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<p>First strategy to do a survey monkey, what partnerships are currently happening? Developed a list of questions.</p>	<p>7/24/2014</p>	<p>10/28/2014</p>		
<p>Conference call scheduled for 8/8. Needs further discussion with Babs regarding a shift from social workers to SSIF.</p>	<p>7/24/2014</p>	<p>10/28/2014</p>		
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Conference call scheduled for 8/8. Needs further discussion with Babs regarding a shift from social workers to SSIF.	7/24/2014	10/28/2014		
Requires an IT change	7/24/2014	10/28/2014		
Conference call scheduled for 8/8.	7/24/2014	9/15/2014		
Expect will take the full 90 days to implement a SSI training for staff.	7/24/2014	10/28/2014		
Need to identify existing events/seminars currently available.	7/24/2014	9/26/2014		

